Notice to recycled water customers:

**PUBLIC HEARING** | Thursday, December 15, 2016 at 6 p.m.
Cielo Vista Charter School cafeteria, 650 S Paseo Dorotea, Palm Springs, CA 92264

This serves as public notice that Desert Water Agency's Board of Directors will hold a public hearing. At this time any member of the public may speak on the issue of the proposed charges. Protests must be in writing and will be tabulated. If the agency has not received protests from more than 50% of affected parcel holders, the Board of Directors will consider the proposed rates. The new rates, if adopted, will go into effect on January 1, 2017.

**ABOUT DESERT WATER AGENCY**
Desert Water Agency (DWA) was created in 1961 for the purpose of water service and groundwater management. DWA is a public water agency and has served recycled water since the 1980s. **DWA does not make a profit from the services it provides.** The agency’s charges are determined by the cost of providing services. We take our commitment to protecting groundwater, and ratepayer dollars, seriously.

Desert Water Agency is adopting American Water Works Association meter capacity factors, which is why some of the meter charges are changing. The factor accounts for the amount of water that can go through a meter of a given size.

**RECYCLED WATER USE**
For more than 30 years, Desert Water Agency has been recycling water to help ensure that our groundwater basin becomes sustainable. Recycled water is used for irrigation on several properties in Palm Springs.

**PROPOSED RATES**
A report that explains the proposed rate methodology is available at www.dwa.org/rates and at the agency.

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<tbody>
<tr>
<td>Recycled water rate (per 100 cubic feet)</td>
<td>$0.79</td>
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<tr>
<td>2” meter</td>
<td>$15.00</td>
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<tr>
<td>4” meter</td>
<td>$45.00</td>
<td>$40.43</td>
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<tr>
<td>8” meter</td>
<td>$205.00</td>
<td>$122.71</td>
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<tr>
<td>10” meter</td>
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<tr>
<td>12” meter</td>
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<td>$399.47</td>
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**QUESTIONS?**
Contact Desert Water Agency at 760-323-4971 or visit www.dwa.org/rates.
ATTENTION

This notice has information about proposed increases for Desert Water Agency recycled water charges.

NOTICE OF PUBLIC HEARING | Thursday, December 15, 2016 at 6 p.m.

Cielo Vista Charter School cafeteria, 650 S Paseo Dorotea, Palm Springs

A public hearing will be held to allow customers to share their input before Desert Water Agency's Board of Directors can vote on the proposed changes to recycled water charges.

HOW CAN I PROVIDE COMMENTS OR PROTEST?
All Desert Water Agency customers are invited to attend the public hearing and give comments about proposed increases to the recycled water charges. Please include your full name, property address and APN and specify that you are protesting the recycled water charges. One protest per parcel will be counted.

HEARING: December 15, Cielo Vista Charter School cafeteria
MAIL: Desert Water Agency Attn: Board Secretary, PO Box 1710, Palm Springs, CA 92263-1710.

To be counted, all protests must be received in writing by the close of the public hearing on December 15.

WHY DO CHARGES NEED TO CHANGE?

Desert Water Agency is a public, not-for-profit water agency. We charge only the costs to provide service.

Operation & maintenance
The cost of chemicals needed to treat the water and the energy costs to run the plant have increased in recent years, while DWA’s rate has remained the same.

Capital costs
DWA’s recycled water facilities are aging and will require upgrades to allow the plant to continue operating efficiently.

Please visit www.dwa.org/rates for more information.