Pursuant to the Governor’s Executive Order N-29-20, there will be no public location for attending in person. Members of the public who wish to participate may do so by calling in at:

(Toll Free): 1 (877) 568-4106
Access Code: 823-227-981

Members of the public who wish to comment on any item within the jurisdiction of the Agency or any item on the agenda, may submit comments by emailing sbaca@dwa.org before 5:00 p.m. April 6. Comments will become part of the Board meeting record.

Board members and staff will be participating in this meeting via teleconference.

1. CALL TO ORDER/PLEDGE OF ALLEGIANCE

2. ROLL CALL

3. APPROVAL OF MINUTES - March 17, 2020

4. GENERAL MANAGER’S REPORT

5. COMMITTEE REPORTS –
   A. Conservation & Public Affairs – March 16, 2020
   B. Executive - April 2, 2020

6. PUBLIC COMMENT: Members of the public may comment on any item not listed on the agenda, but within the jurisdiction of the Agency. In addition, members of the public may speak on any item listed on the agenda as that item comes up for consideration. Speakers are requested to keep their comments to no more than three (3) minutes. As provided in the Brown Act, the Board is prohibited from acting on items not listed on the agenda.

7. ACTION ITEMS
   A. Request Adoption of Resolution No. 1232 Declaring Local Emergency
   B. Request Adoption of Resolution No. 1233 Adopting Revised CEQA Guidelines
   C. Request Authorization-Advertise for Bids – Ave. Caballeros Replacement Pipeline Project

8. OUTREACH & CONSERVATION
   A. Activities & Events

9. DIRECTORS COMMENTS/REQUESTS

10. CLOSED SESSION
   A. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION
       Pursuant to Government Code Section 54956.9 (d) (1)
       Name of Case: Agua Caliente Band of Cahuilla Indians vs. Coachella Valley Water District, et al
   B. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION
       Pursuant to Government Code Section 54956.9 (d) (1)
       Name of Case: Mission Springs Water District vs. Desert Water Agency
   C. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION
       Pursuant to Government Code Section 54956.9 (d) (1)
       Name of Case: Albrecht et al vs. County of Riverside
   D. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION
       Pursuant to Government Code Section 54956.9 (d) (1)
       Name of Case: Abbey et al vs. County of Riverside
E. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION
   Pursuant to Government Code Section 54956.9 (d) (1)

F. CONFERENCE WITH LEGAL COUNSEL – PENDING LITIGATION
   Pursuant to Government Code Section 54956.9 (d) (2)
   Possible Intervention in Case: AT&T vs. County of Riverside

G. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION
   Pursuant to Government Code Section 54956.9 (d) (1)

11. RECONVENE INTO OPEN SESSION – REPORT FROM CLOSED SESSION

12. ADJOURN
MINUTES
OF THE REGULAR MEETING
OF THE
DESERT WATER AGENCY
BOARD OF DIRECTORS

March 17, 2020

DWA Board via Joseph K. Stuart, President
Teleconference: Kristin Bloomer, Vice President
Craig Ewing, Secretary-Treasurer
Patricia G. Oygar, Director
James Cioffi, Director

DWA Staff: Mark S. Krause, General Manager
Steve Johnson, Assistant General Manager
Esther Saenz, Finance Director
Kris Hopping, Human Resources Director
Sylvia Baca, Asst. Secretary of the Board
Ashley Metzger, Outreach & Conserv. Mgr.

Consultant via Michael T. Riddell, Best Best & Krieger
Teleconference: 

Public via
Teleconference: David Freedman, Palm Springs Resident

18700. Assistant Secretary of the Board Baca opened the meeting at 8:00 a.m. with roll call on the Teleconference:

Present: Oygar, Cioffi, Ewing, Bloomer, Stuart

18701. President Stuart asked General Manager Krause to lead the Pledge of Allegiance.

18702. President Stuart called for approval of the March 3, 2020 Regular Board Meeting Minutes.

Secretary-Treasurer Ewing moved for approval. After a second by Director Cioffi, the minutes were approved by the following vote:

AYES: Ewing, Cioffi, Stuart, Bloomer, Oygar
NOES: None
ABSENT: None
ABSTAIN: None
President Stuart called upon General Manager Krause to provide an update on Agency operations.

Mr. Krause provided an update on Agency operations and noted his meetings and activities for the past several weeks and noted that John Sawtelle, a 6-year employee passed away last week.

President Stuart noted the minutes for the March 12, 2020 Executive Committee meeting were provided in the Board’s packet.

President Stuart opened the meeting for public comment.

There being no one from the public wishing to address the Board, President Stuart closed the public comment period.

President Stuart called upon Secretary-Treasurer Ewing to present an overview of financial activities for the month of February 2020.

Secretary-Treasurer Ewing reported that the Operating Fund received $2,122,630 in Water Sales Revenue, $78,217 in Reclamation Sales Revenue, and $1,050 from SCE for Snow Creek Hydro Power Sales for January 2020. Included in Miscellaneous Cash Receipts is $37,613 for the CPower program. $3,285,869 was paid out in Accounts Payable. Year-to-date Water Sales are 6% under budget, Year-to-date Total Revenues are 2% under budget and Year-to-date Total Expenses are 14% under budget. There were 22,785 active services as of February 29, 2020 compared to 22,776 active services as of January 31, 2020.

Reporting on the General Fund, Mr. Ewing stated that $317,506 was received in Property Tax Revenues, $1,433,779 in Groundwater Assessments ($326,451 from private pumpers and $1,107,328 from the Operating Fund), and $7,329 for Whitewater Hydro Power Sales for January 2020. Included in the Miscellaneous Cash Receipts is $13,508 from Myoma Dunes Water Company for the Urban Water Management Plan. $1,752,055 was paid in State Water Project charges (YTD $12,755,379).

Reporting on the Wastewater Fund, Mr. Ewing reported $1,673 was received in Sewer Contract payments. There are a total of 28 Sewer Contracts, 1 paid in full, with total delinquents of 6 (21%). All sewer contracts will be paid off in approximately six months. $92,424 was paid out in Accounts Payable.

President Stuart called upon Outreach & Conservation Manager Metzger to provide a report on the February Water Use Reduction Figures.

Mrs. Metzger reported that the Agency and its customers achieved a 7% reduction in potable water production during February 2020.
compared to the same month in 2013. She noted the cumulative savings over the last twelve months is 18.5%.

President Stuart called upon General Manager Krause to present Staff’s concern regarding COVID-19.

Mr. Krause reported on the safety measures the Agency is taking during the COVID-19 Pandemic. He noted there is new information on DWA’s website.

Secretary-Treasurer Ewing suggested putting a moratorium on non-payment shut-offs, waive late fees and work out payment plans for water purchased for at least 60 days.

Director Cioffi suggested waiving the Paymentus payment fee. After a brief discussion, each Board Director noted they are all in support of waiving the Paymentus fee for 60 days.

Director Cioffi made a motion to suspend non-payment turn-offs, waive late fees and absorb Paymentus fees for 60 days. After a second by Secretary-Treasurer Ewing, the motion carried by the following vote:

**AYES:** Cioffi, Ewing, Stuart, Bloomer, Oygar
**NOES:** None
**ABSENT:** None
**ABSTAIN:** None

Secretary-Treasurer Ewing noted he would like a 30 day and a 60 day update on the financial impact from Finance Director Saenz.

General Manager Krause reported that after discussions with the Department Heads at the Agency, it was determined that the Agency work at 50% staff temporarily to minimize social distancing on a rotating basis for 60 days.

Secretary-Treasurer Ewing made a motion to Authorize the General Manager to make staffing decisions to allow employees to either work from home or stay home on a paid basis so long as the Agency’s essential service functions are covered during the 60-day period. After a second by President Stuart, the motion carried by the following vote:

**AYES:** Ewing, Stuart, Bloomer, Oygar, Cioffi
**NOES:** None
**ABSENT:** None
**ABSTAIN:** None

*Discussion Items: (Cont.)*

**February Water Use Concerns Regarding COVID-19 Regarding Customers Regarding Staffing**
General Manager Krause noted the Agency Lobby will be closed to the public to limit exposure for 60 days or re-evaluate if things change.

In response to Secretary-Treasurer Ewing, Human Resources Director Hopping indicated all employees are considered emergency service workers.

18709. Director Cioffi commended Agency Staff on their efforts and continuation to provide outreach to the rate payers.

President Stuart noted an article in the Desert Sun regarding water quality during the COVID-19 Pandemic, which was timely and informative.

Secretary-Treasurer Ewing commended staff for reaching out to the Community and found the article in the Desert Sun good information.

18710. At 9:19 a.m., President Stuart convened into Closed Session for the purpose of Conference with Legal Counsel, (A) Existing Litigation, pursuant to Government Code Section 54956.9 (d) (1), Agua Caliente Band of Cahuilla Indians vs. Coachella Valley Water District, et al; (B) Existing Litigation, pursuant to Government Code Section 54956.9 (d) (1), Mission Springs Water District vs. Desert Water Agency; (C) Existing Litigation, pursuant to Government Code Section 54959.9 (d) (1), Albrecht et al vs. County of Riverside; (D) Existing Litigation, pursuant to Government Code Section 54959.9 (d) (1), Abbey et al vs. County of Riverside; (E) Existing Litigation, pursuant to Government Code Section 54956.9 (d) (1), Alan Neil Freiman et al vs. Safari Park, Inc., (F) Pending Litigation, Pursuant to Government Code Section 5456.9 (d) (2), Possible Intervention in Case: AT&T vs. County of Riverside; and, (G) Existing Litigation, pursuant to Government Code Section 54956.9 (d) (1) Bonnie Kessner, et al vs. Desert Water Agency, et al.

18711. At 10:43 a.m., General Manager Krause reconvened the meeting into open session and announced there was no reportable action taken.

18712. In the absence of any further business, General Manager Krause adjourned the meeting at 10:44 a.m.

___________________________
Sylvia Baca
Assistant Secretary of the Board
Damaged Air Vac (Sunny Dunes Rd.)

On March 20 at approximately 11:15 a.m., Construction responded to a report of a hit air-vac on Sunny Dunes Rd., east of Eugene Rd. (one block west of Gene Autry Trail). The air-vac was replaced and is back in service. The water loss was from a fully open 2-inch pipe which ran for approximately 30 minutes. A police report was filed.
Damaged Fire Hydrant (Chiquita Cir.)

On March 21 at approximately 2:00 p.m., Construction responded to a hit fire hydrant at Chiquita Way (off of N. Alejo Road East of Sunrise Way); this was a hit and run. The hydrant has been replaced and is back in service. The water loss was from a small 1/4 inch hole which ran for approximately 30 minutes. A police report was filed.
Service Split (Carob Cir. W)

On March 25 at approximately 6:50 p.m. Construction stand-by responded to a call for a leak on Carob Circle West (off HWY 111 east of Farrell Drive). This was a 2-inch service that had a 10-inch split and was causing damage to the road. Crews spent 4 hours repairing the split and for the water back on. The service was replaced on March 30. This service line feeds Desert Isle irrigation; the water main had to be throttled down, causing Manhattan’s Restaurant to close an hour early. The approximate size of damage to the road was 27 ft. x 18 ft.
Hit Fire Hydrant (Desert Palisades)

On March 27 at approximately 2:00 p.m., Construction responded to a call about a hit fire hydrant located at the east end of Desert Palisades. Damages were caused by a private contractor. The hydrant was put back in service. A police report and Agency damage report were filed. The water loss was from a fully open 6-inch fire hydrant bury which ran for approximately 35 minutes.
Hit Water Main (N. Indian Canyon Dr.)

On March 28 at approximately 3:25 p.m., the City of Palm Springs was cleaning the sand on N. Indian Canyon Drive (at the south corner of the Granite Facility) and hit the 8-inch A.C. water main. Four feet of pipe had to be replaced. The water was shut off for approximately 5 hours and repairs were completed at 8:00 p.m.
Polyethylene Service Replacement

The DWA Construction Department is continuing to replace polyethylene (PE) water services. We have had thirty of these services rupture since the beginning of the year. As reported to the Board previously, we have over 4,400 one-inch PE services and over 880 two-inch PE services. These services are rupturing at an alarming rate causing significant damage and extended water service outages. A prime example is the 2” PE service that ruptured on March 25, on Carob Circle West. We are being proactive, trying to replace these services with minimal water shutdown time and no damage. We have replaced over 90 2” PE services and 1” PE services each this year but are scheduled to replace hundreds more as part of our program to eliminate PE services in our system.

This work is considered essential to continuing water service to all of our customers with minimal outages.

Cost Cutting Measures: Covid-19

Staff are taking action to cut costs as much as possible to compensate for the unexpected additional cost related to Covid-19.

In the year 2008, DWA experienced an increase in delinquent accounts from $20,000 to $30,000. In 2008 fees nor policy were waived, this may influence what we experience in the year 2020. In 2008 we also experienced a 10% reduction in tax revenue due to delinquency. This would equate to approximately $3M today. There isn’t enough data to report the change in revenue due to waiving late fees and turn-on fees. In the last 17 calendar days we have absorbed $826 in Paymentus credit card fees.

Staff are reviewing the Capital Improvement and Expense Budgets to determine what items may be deferred, eliminated or modified to reduce our expenses during this time of crisis. Staff met to discuss the Capital Improvement Expense Budget and proposed deferments that reduced the budget by approximately 3 million dollars. Staff will be meeting to discuss the expense budget soon.

Executive Department State of California, Executive Order N-42-20

On April 2, Governor Newson signed Executive Order N-42-20, which suspends the discontinuance of residential water service and any critical business water service. It also requires water systems shall restore any residential service to occupied residences that has been disconnected for nonpayment since March 4, 2020. Nothing in this Order eliminates the obligation of water customers to pay for water service, prevents a water system from charging a customer for such service, or prevents a purveyor from reducing the amount a customer already may owe to a water system.

(Executive Order attached)
WHEREAS on March 4, 2020, I proclaimed a state of emergency to exist in California as a result of the threat of COVID-19; and

WHEREAS it is the established policy of the State under Water Code section 106.3 that every human being has the right to safe, clean, affordable, and accessible water adequate for human consumption, cooking, and sanitary purposes; and

WHEREAS to limit the spread of COVID-19 it is crucial that Californians wash their hands regularly and thoroughly; and

WHEREAS many Californians are experiencing or will experience substantial losses of income as a result of business closures, the loss of work hours or wages, or layoffs related to COVID-19, which may hinder their ability to make payments for water service and subject them to water shutoffs due to non-payment; and

WHEREAS many small businesses that provide services essential to the health and well-being of Californians have experienced substantial reductions in income, which may hinder their ability to make payments for water service and subject them to water shutoffs due to non-payment; and

WHEREAS the California Public Utilities Commission has directed private water utilities under its jurisdiction to implement customer service protections, including a moratorium on service disconnections, during the COVID-19 emergency; and

WHEREAS more than 100 public and private water systems have voluntarily agreed to halt disconnections as well; and

WHEREAS under the provisions of Government Code section 8571, I find that strict compliance with the various statutes and regulations concerning water shutoffs specified in this order would prevent, hinder, or delay appropriate actions to prevent and mitigate the effects of the COVID-19 pandemic.

NOW, THEREFORE, I, GAVIN NEWSOM, Governor of the State of California, in accordance with the authority vested in me by the State Constitution and the statutes of the State of California, and in particular, Government Code sections 8567, 8570, 8571, and 8627, do hereby issue the following order to become effective immediately:

IT IS HEREBY ORDERED THAT:

1) The authority of urban and community water systems, as defined in Health and Safety Code section 116902, subdivision (d), to discontinue residential service, as defined in Health and Safety Code section 116902, subdivision (c), for non-payment under Health and Safety Code sections 116908 and 116910, is suspended.

2) Water systems not subject to the requirements of Health and Safety Code sections 116908 and 116910 shall not discontinue residential
service, as defined in Health and Safety Code section 116902, subdivision (c), for non-payment.

3) Water systems shall restore any residential service to occupied residences that has been discontinued for nonpayment since March 4, 2020.

4) Water systems shall not discontinue service to any business in the critical infrastructure sectors designated by the State Public Health Officer as critical to protect the health and well-being of all Californians that qualifies as a small business under 13 C.F.R. § 121.201 of the Small Business Administration's regulations.

5) The State Water Resources Control Board shall identify best practices, guidelines, or both to be implemented during the COVID-19 emergency (i) to address non-payment or reduced payments, (ii) to promote and to ensure continuity of service by water systems and wastewater systems, and (iii) to provide measures such as the sharing of supplies, equipment and staffing to relieve water systems under financial distress.

Nothing in this Order eliminates the obligation of water customers to pay for water service, prevents a water system from charging a customer for such service, or reduces the amount a customer already may owe to a water system.

Nothing in this Order modifies the obligations of urban and community waters systems to comply with provisions of the Water Shutoff Protection Act not specifically addressed by this Order or other applicable laws, regulations, and guidelines.

IT IS FURTHER ORDERED that as soon as hereafter possible, this Order be filed in the Office of the Secretary of State and that widespread publicity and notice be given of this Order.

This Order is not intended to, and does not, create any rights or benefits, substantive or procedural, enforceable at law or in equity, against the State of California, its agencies, departments, entities, officers, employees, or any other person.

IN WITNESS WHEREOF I have hereunto set my hand and caused the Great Seal of the State of California to be affixed this 2nd day of April 2020.

GAVIN NEWSOM
Governor of California

ATTEST:

ALEX PADILLA
Secretary of State
New Sites Project Authority Executive Director

Jerry Brown, former General Manager of Contra Costa Water District was selected as the Executive Director for Sites Reservoir (Press release attached).
Jerry Brown Joins Sites Project Authority as Executive Director

*Brown’s Expertise Critical in Supporting Next Project Stages*

Sacramento, Calif. – Following a comprehensive outreach and recruitment effort, the Sites Project Authority Board of Directors has selected Jerry Brown as the Executive Director for Sites Reservoir.

Jerry Brown previously served as general manager of Contra Costa Water District where he oversaw the operations and management of a large water system that served more than 500,000 customers. In this role, he also oversaw development of the first Los Vaqueros Reservoir expansion in 2012. Since leaving CCWD in 2019, he has been working closely with Bay Area water agencies, refuge managers and Central Valley water users to develop the second expansion of Los Vaqueros as a regional asset funded by Prop 1, similar to Sites Reservoir.

“As we enter the next phase of developing Sites Reservoir, the Authority Board was looking for someone with experience navigating the complexity of water storage development that could accelerate the pace of development. Among a well-qualified pool of candidates, Mr. Brown stood out as the person we needed to take the project through the next stage,” said Fritz Durst, chairman of the Sites Project Authority.

Last year, in response to a comprehensive organizational assessment directed by the Sites Project Authority and Reservoir Committee membership, the Sites Project Authority began recruitment for an executive director who could meet the needs of the project throughout the next phase of
development. Mr. Brown will assume this role effective March 30, 2020.

“I’m looking forward to this exciting opportunity, especially working with the Authority Board and the local community which is so vital to the success of the project. My skills and experience along with the amazing team of professionals already working on the project make-up a strong, dedicated group that share in the commitment to get this project done in a manner that protects and enhances fish and wildlife and water reliability,” said incoming executive director Jerry Brown.

Located 10 miles west of the town of Maxwell in rural Glenn and Colusa counties, the Sites Reservoir would be an off-stream storage facility that captures and stores stormwater flows in the Sacramento River—after all other water rights and regulatory requirements are met—for release in dry and critical years for environmental use and for California communities, farms and businesses when it is so desperately needed.

Now more than ever, California needs to address its statewide water management challenges by implementing innovative solutions that address the need for a sustainable and affordable water supply. Sites Reservoir will provide a new water supply for both people and the environment, and significantly improve the state’s water management system in drier periods and restore much needed flexibility and reliability in the system.

Sites is an off-river reservoir proposed north of the Sacramento-San Joaquin Delta, where it would provide unique water supply and environmental benefits during dry and critical water years, and especially during extended drought periods. Additional information can be found at: https://www.sitesproject.org. Follow the Sites Project on social media @SitesProject.
SWC Response to California Department of Fish & Wildlife Incidental Take Permit (ITP) for the Long-Term Operation of the State Water Project (SWP)

The ITP is a permit required under state law to protect endangered and threatened fish species like Longfin Smelt, Delta Smelt, Sacramento River Winter-run Chinook Salmon and Central Valley Spring-run Chinook Salmon.

The SWC and its member agencies do not support the permit conditions, which fail to incorporate the best available science, burden ratepayers with obligations far exceeding the impacts of water operations and will make compliance with the Sustainable Groundwater Management Act and climate change adaptation substantially more difficult.

Preliminary estimates indicate the SWP water supplies to Southern California could be reduced as much as 100,000 af. (Press release attached).
SWC Response to CDFW Incidental Take Permit for the SWP

For Immediate Release:  
March 31, 2020

SWC Response to California Department of Fish and Wildlife Incidental Take Permit for the Long-Term Operation of the State Water Project

Sacramento, CA – Today, the California Department of Fish and Wildlife (CDFW) issued the Incidental Take Permit (ITP) for the long-term operation of the State Water Project (SWP). The SWP provides 27 million Californians with the water needed to run their homes, schools and businesses, and provides 750,000 acres of farmland with the water they need to help keep the nation fed. The ITP is a permit required under state law to protect endangered and threatened fish species like Longfin Smelt, Delta Smelt, Sacramento River Winter-run Chinook Salmon and Central Valley Spring-run Chinook Salmon.

“Although we are still reviewing the Incidental Take Permit issued by Fish and Wildlife and are assessing our options, the SWC and its member agencies do not support the permit conditions, which fail to incorporate the best available science, burden ratepayers with obligations far exceeding the impacts of water operations and will make compliance with the Sustainable Groundwater Management Act and climate change adaptation substantially more difficult,” said Jennifer Pierre, General Manager of the State Water Contractors.

“While we will continue to support adaptive management activities that help us better understand and manage the Delta ecosystem and water supply, including testing Delta outflow hypotheses, we are disappointed that DWR is moving forward with a project that imposes restrictions far beyond the impacts of SWP operations.”

###

The State Water Contractors is a statewide, non-profit association of 27 public agencies from Northern, Central and Southern California that purchase water under contract from the California State Water Project. Collectively the State Water Contractors deliver water to more than 27 million residents throughout the state and more than 750,000 acres of agricultural land. For more information on the State Water Contractors, please visit www.swc.org.
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<th>STREET NAME</th>
<th>NUMBER OF LEAKS</th>
<th>PIPE DIAMETER (INCHES)</th>
<th>YEAR INSTALLED</th>
<th>PIPE MATERIAL</th>
<th>PIPE CONSTRUCTION</th>
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**SYSTEM INFORMATION:**

* OLDEST PIPE IN THE SYSTEM (YEAR OF INSTALLATION): 1935
* AVERAGE YEAR OF INSTALLATION OF UNLINED STEEL PIPE (SYSTEMWIDE): 1952
* AVERAGE AGE OF UNLINED STEEL PIPE (SYSTEMWIDE): 66 YEARS
* AVERAGE AGE OF PIPELINE AT THE TIME OF REPLACEMENT: 68 YEARS

TOTAL LENGTH OF PIPE IN SYSTEM OLDER THAN 68 YEARS (LINEAR FEET): 142,113
TOTAL LENGTH OF UNLINED PIPE SYSTEMWIDE (LINEAR FEET): 303,391
**AVERAGE LENGTH OF PIPE REPLACED ANNUALLY (LINEAR FEET): 14,500
PROJECTED TIME FRAME FOR 100% REPLACEMENT OF UNLINED STEEL PIPE: 21 YEARS
PROJECTED TIME FRAME FOR 100% REPLACEMENT OF PIPE OLDER THAN 68 YEARS: 10 YEARS

YEAR AGENCY TRANSITIONED TO CEMENT LINED STEEL PIPE: 1960

* THIS PIPELINE IS BEING REPLACED AS PART OF THE 2018/2019 REPLACEMENT PIPELINES PROJECT.

** PLEASE NOTE THIS FIGURE REPRESENTS THE AVERAGE LINEAR FOOTAGE OF PIPELINE REPLACED ANNUALLY GIVEN AN AVERAGE ANNUAL BUDGET OF $3 MILLION.
General Manager's Meetings and Activities

Meetings:

03/17/20  DWA Bi-Monthly Board Meeting  Conf Call
03/17/20  SWC DCF Caucus Meeting  Conf Call
03/18/20  SWC Contract Negotiations Delta Conv. Proj. Amend.  Conf Call
03/18/20  DWA Emergency Response Ad Hoc Committee Meeting  Conf Call
03/19/20  SWC Monthly Board Meeting  Conf Call
03/19/20  SFCWA Board Meeting  Conf Call
03/19/20  Sites Reservoir Committee Meeting  Conf Call
03/23/20  DWA Weekly Staff Meetings  Conf Call
03/24/20  WWR Diversion Measurement Options Meeting with BBK  Conf Call
03/24/20  Meeting BB&K  Conf Call
03/24/20  WWRF BLM R/W Grant Cooperators Meeting  Conf Call
03/24/20  Mission Creek SGMA GSP Meeting  Conf Call
03/25/20  Webex WWRF Cooperater Proj. Alt. Workshop  Conf Call
03/26/20  WWRF All Team Monthly Meeting BLM R/W Permit  Conf Call
03/27/20  SWC DCF Caucus Meeting  Conf Call
03/30/20  DWA Weekly Staff Meeting  Conf Call
03/30/20  Sites Res. Joint Workshop Res Committee and Authority  Conf Call
03/31/20  Indio Subbasin GSA Coordination Meeting  Conf Call
04/01/20  SCW DCF Project Amendment Negotiations  Conf Call
04/02/20  DWA Executive Committee  Conf Call
04/06/20  DWA Weekly Staff Meetings  Conf Call
04/07/20  DWA Bi-Monthly Board Meeting  Conf Call

Activities:

1) SWP – CWF Voluntary Settlement Agreement Framework
2) SWP Contract Extension Amendment
3) DWA Remote Meter Reading Fixed Network
4) Whitewater Hydro – Automatic Re-start
5) State and Federal Contractors Water Authority and Delta Specific Project Committee (Standing)
6) Whitewater River Surface Water Recharge
7) ACBCI Section 14 Facilities & Easements
8) Lake Oroville Spillway FEMA funding
9) Replacement Pipelines 2020-2021
10) DC Project – Finance JPA Committee (Standing)
11) DWA/CVWD/MWD Operations Coordination/Article 21/Pool A/Pool B/Yuba Water
12) DWA/CVWD/MWD Exchange Agreement Coordination Committee
13) SWP 2020 Water Supply
14) ACBCI Water Rights Lawsuit
15) Whitewater Hydro Operations Coordination with Recharge Basin O&M
16) SGMA Tribal Stakeholder Meetings
17) Whitewater Spreading Basins – BLM Permits
18) Lake Perris Dam Seepage Recovery Project Participation
<table>
<thead>
<tr>
<th>Activity Number</th>
<th>Activity Description</th>
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<tbody>
<tr>
<td>19)</td>
<td>Delta Conveyance Project Cost Allocation</td>
</tr>
<tr>
<td>20)</td>
<td>DWA Surface Water Filtration Feasibility Snow Creek Village/Palm Oasis</td>
</tr>
<tr>
<td>21)</td>
<td>MCSB Delivery Updates</td>
</tr>
<tr>
<td>22)</td>
<td>Well 6 Meaders Cleaners RWQB Meetings</td>
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<tr>
<td>23)</td>
<td>SWP East Branch Enlargement Cost Allocation</td>
</tr>
<tr>
<td>24)</td>
<td>UWMP Population Calculation Update/Valley-Wide UWMP</td>
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<tr>
<td>25)</td>
<td>RWQCB Update to the SNMP</td>
</tr>
<tr>
<td>26)</td>
<td>SGMA – San Gorgonio Pass Subbasin</td>
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</tbody>
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Minutes  
Conservation & Public Affairs Committee Meeting  
March 16, 2020

Directors Present: Joe Stuart, Jim Cioffi  
Staff Present: Mark Krause, Ashley Metzger

1. Discussion Items

A. Upcoming Events  
   Due to the COVID-19 emergency, all DWA-hosted events have been canceled or postponed as have community events that requested DWA participation. Water audits requests are being deferred.

B. Low-income Programs & Outreach  
   Staff updated the committee on recent actions to inform the community about the Help2Others program and efforts to extend the program to those financially affected by the COVID-19 public health emergency.

C. Vision/Mission Statement  
   The Committee directed staff to tentatively look at summer to begin this process.

D. Site Improvements  
   General Manager Krause shared his concept for enhanced tour signage. The Committee discussed signage at established tour stops, which may include historic photos, depict treatment processes, key statistics. Staff also shared several ideas for enhancing the community space in front of the Agency office with a Little Library and/or an adopted desert tortoise habitat. The Committee will assess these ideas and discuss at a future meeting.

E. Water Waste Complaints  
   The Committee evaluated options in addressing water waste of a large water feature at a Palm Springs HOA. The Committee directed staff to discuss enforcement options with Agency Counsel Riddell and explore an incentive equal to the grass removal incentive for removal of the water feature.

2. Other  
   A. The Committee discussed public outreach related to the COVID-19 emergency.

3. Adjourn
Minutes
Executive Committee Meeting
April 2, 2020

Directors Present:  Joseph Stuart, Kristin Bloomer
(Via teleconference)

Staff Present:  Mark Krause, Steve Johnson, Esther Saenz, Sylvia Baca
(Via teleconference)

1. Discussion Items

A. Review Agenda for April 7, 2020 Regular Board Meeting
   The proposed agenda for the April 7, 2020 meeting was reviewed.

B. Revised Board Conference Schedule
   Staff presented the schedule which was revised to include the ACWA Conference in Monterey which will now be held on July 28 – 31.

C. LAFCO Call for Nominations
   Staff provided the Committee with the notice from LAFCO calling for nominations for Special District Member and Alternate Special District Member. Terms are four years and until appointment of a successor or reappointment of the incumbent. Nomination forms must be signed and dated by the presiding officer or the designee of the Agency’s Board of Directors. Nominations must be received by 5:00 p.m. April 3.

2. Other – None

3. Adjourn
Like so many other government agencies, the COVID-19 public health emergency has changed the way Desert Water Agency conducts business. Given the federal, state and local emergencies declared by the County of Riverside and the City of Palm Springs, Desert Water Agency has shifted into emergency operations.

DWA’s COVID-19 responses include:

- Developing a new Board ad hoc committee on emergency response
- Halting water shutoffs and late fees and absorbing payment processing charges
- New employee protocols in every department
- Alternate staffing plans
- Closure of our lobby
- Limitation of vendors and contractors in the building
- Additional office sanitizing measures
- Purchase of sanitizing supplies
- Setup of remote work tools
- Assessing financial impacts
- Supervisor instruction
- Internal communications on protocols
- Community outreach on water safety and reliability

Officially declaring a local emergency may allow for more flexibility, access and funding to help offset the impact of COVID-19 on DWA and the community it serves. The resolution mandates that the Agency staff track emergency-related expenses. It also delegates authority to the General Manager to make urgent decisions on life, health and safety quickly, which is critical in a rapidly evolving situation.

It is within Desert Water Agency’s Board of Directors’ statutory authority to declare a local emergency.

Staff recommends adoption of Resolution No. 1232.
RESOLUTION NO. 1232

RESOLUTION OF THE BOARD OF DIRECTORS OF DESERT WATER AGENCY DECLARING A LOCAL EMERGENCY

WHEREAS, conditions of disaster or of extreme peril to the health and safety of persons and property have arisen both internationally and within the United States as a result of the introduction of the novel coronavirus (COVID-19), a novel communicable disease which led California Governor Gavin Newson to proclaim a State of Emergency for California on March 4, 2020; and

WHEREAS, the Centers for Disease Control and Prevention (“CDC”) confirmed person-to-person transmission of COVID-19 in the United States, raising the possibility of community transmission occurring in the general public. This has resulted in a Federal Declaration of National Emergency as declared by President Donald Trump on March 13, 2020; and

WHEREAS, currently COVID-19 has spread globally to more than 70 countries, infecting more than 180,000 persons and causing more than 7,100 fatalities worldwide. Due to the expanding list of countries with widespread transmission of COVID-19, and increasing travel alerts and warnings for countries experiencing sustained or uncontrolled community transmission issued by the CDC, COVID-19 has created conditions that are likely to be beyond the control of local resources and require the combined forces of other political subdivisions to combat this virus; and

WHEREAS, a Local Health Emergency was proclaimed by the County of Riverside Public Health Officer on March 8, 2020, and ratified by the Board of Supervisors of the County of Riverside on March 10, 2020. In addition, a Local Emergency was proclaimed by the Board of Supervisors on March 10, 2020; and

WHEREAS, Desert Water Agency (“Agency”) is a special district duly formed and operating under the Desert Water Agency Law set forth in Chapter 100 of the California Water Code Appendix (West’s Edition). Government Code Section 8634 provides that during a Local Emergency, the governing body of a political subdivision, such as the Agency, may promulgate orders and regulations necessary to provide for the protection of life and property. Such orders and regulations, and amendments and rescissions thereof, must be in writing and must be given publicity and notice; and

WHEREAS, pursuant to the authority of the District under the Government Code and the authorities provided to the District under the federal, state and county declarations of emergencies, the Board of Directors has the authority to proclaim a local emergency and take actions as set forth in this Resolution; and

WHEREAS, California Government Code Section 3100 states that all public employees are declared to be disaster service workers subject to such disaster service activities as may be assigned to them by their superiors or by law, and the Agency needs to provide water, wastewater and recycled water services, all of which are deemed essential public services; and

WHEREAS, as covered under the California Emergency Services Act, the Board desires to authorize any actions the Agency may take to ensure the continuation of critical services to protect the safety of customers and to provide for immunities that will protect the Agency for actions taken; and
WHEREAS, working with the County of Riverside, this declaration authorizes the undertaking of powers and invoking and disseminating emergency orders (e.g., emergency orders, emergency spending authorities, emergency or pre-established contracting, order necessary Personal Protective Equipment, recovery, etc.) and regulations necessary to provide for the protection of life, property, and the environment; and

WHEREAS, this declaration establishes that: (1) an emergency exists; (2) the Emergency Services Act applies; and (3) the California Master Mutual Aid Agreement and any local agreements will be utilized to provide mutual aid if mutual aid of in-county resources is needed to assist the Agency; and

WHEREAS, this proclamation establishes that an emergency exists and if out-of-county assistance is needed, requests for mutual aid should follow procedures set forth by the Standardized Emergency Management System (“SEMS”) and the Governor’s Office of Emergency Services (“CalOES”), including obtaining mission numbers through the County of Riverside Emergency Management Department from CalOES for responding agencies. This is particularly important for possible reimbursement of extraordinary expenses in the event of a proclaimed “State of Emergency” or in the event of a presidential declaration of disaster when state or federal disaster relief funds become available; and

WHEREAS, the Agency’s ability to mobilize local resources, coordinate interagency response, accelerate procurement of vital supplies, use mutual aid, and seek future reimbursement by state and federal governments will be critical to successfully responding to COVID-19; and

WHEREAS, these conditions warrant and necessitate that the Agency proclaim the existence of a local emergency;

NOW THEREFORE, BE IT RESOLVED by the Board of Directors of Desert Water Agency as follows:

1. That the Board of Directors of the Agency hereby proclaims the existence of a local emergency and directs Agency staff to take the necessary steps for the protection of life, health and safety.

2. During the existence of said local emergency, the General Manager or his designees (collectively, “General Manager”) is hereby authorized to promulgate orders and regulations necessary to provide for the protection of life and property as authorized under Government Code Section 8634, the applicable state of emergency and any other applicable laws and regulations.

3. The General Manager is hereby authorized to take any and all actions which may be necessary to apply for and obtain funding and reimbursement from the applicable Federal and State agencies. Such authority includes, but is not limited to, the drafting, execution and submission of applications and other documents. It is the intent of the Agency to be reimbursed amounts which have been and will be expended with respect to the actions ratified and authorized under this Resolution.

4. Actions taken by the General Manager prior to the effective date of this Resolution, in response to the threats posed by COVID-19, are hereby ratified.
5. That during the existence of said local emergency, the powers, functions, and duties of the Agency shall be those prescribed by state law and by ordinances and resolutions of the Agency’s Board.

6. As determined in the General Manager’s reasonable discretion, all departments of the Agency shall review and revise their emergency and contingency plans to address the risks COVID-19 poses to their critical functions in coordination with the Agency’s General Manager.

7. Under the direction of the General Manager, all Agency departments shall track costs for staffing, supplies, and equipment related to COVID-19 preparation and prevention and forward that information to the Agency’s finance department; and complete an Initial Damage Estimate (IDE) Category B, and forward that information to the Riverside County Emergency Management Department (EMD).

8. As determined in the General Manager’s reasonable discretion, the Agency’s internal departments shall coordinate Agency-wide planning, preparedness and response efforts regarding COVID-19 with the Riverside County EMD.

9. If any section, subsection, clause or phrase in this Resolution is for any reason held invalid, the validity of the remainder of this Resolution shall not be affected thereby. The Board hereby declares that it would have passed this Resolution and each section, subsection, sentence, clause, or phrase thereof, irrespective of the fact that one or more sections, subsections, sentences, clauses or phrases or the application thereof be held invalid.

10. That this Resolution shall take effect immediately and that widespread publicity and notice shall be given said proclamation through the most feasible and adequate means of disseminating such notice throughout the Agency.

11. The recitals set forth above are incorporated herein and made an operative part of this Resolution.

12. That a copy of this Resolution be forwarded to the Riverside County EMD to be forwarded to the Director of the California Governor’s Office of Emergency Services.

ADOPTED this 7th day of April, 2020

______________________________
Joseph K. Stuart, President

ATTEST:

_______________________________
Craig Ewing, Secretary-Treasurer
As a local governmental entity, Desert Water Agency is required by law to adopt guidelines to implement the California Environmental Quality Act. The Agency’s CEQA Guidelines have been prepared by the Agency’s legal counsel, Best Best & Krieger. As the laws change, the Agency’s Guidelines must be revised to maintain consistency.

Attached is proposed Resolution No. 1233 that would adopt revised CEQA Guidelines to conform to changes in the law that have occurred since the date of the last revision. The changes are detailed in a memo prepared by Best Best & Krieger, also attached.

Staff recommends that the Board adopt Resolution No. 1233 approving the 2020 Update to the Local California Environmental Quality Act (CEQA) Guidelines.
Memorandum

TO: Project 5 Agency Client
FROM: Best Best & Krieger LLP
DATE: March 18, 2020
RE: 2020 Summary of Changes to Local CEQA Guidelines

Public agencies are required to adopt implementing procedures for administering their responsibilities under the California Environmental Quality Act (“CEQA”). Accordingly, we have drafted the 2020 Local Guidelines for Implementing the California Environmental Quality Act (“Local Guidelines”) to reflect recent amendments to CEQA, as codified in the Public Resources Code. We recommend that your Agency adopt the updated Local Guidelines within a month of receiving them from Best Best & Krieger LLP (“BB&K”).

The Local Guidelines, the related CEQA forms, and other important legal alerts may be accessed via the BB&K CEQA client portal. For technical support, please contact Tammy Ingram.

This memorandum summarizes the substantive amendments to your Local Guidelines. These Local Guidelines and this memorandum are designed to help the Agency assess the environmental implications of a project prior to its approval, as mandated by CEQA. We still recommend, however, that you consult with an attorney when you have specific questions on major, controversial, or unusual projects or activities.

REVISIONS TO LOCAL GUIDELINES

Edits were made throughout the Local Guidelines and the related CEQA forms. This memorandum summarizes the most significant and noteworthy of those edits.

Supplemental Authority Provided For Reference

We have supplemented the Local Guidelines with citation to specific provisions of CEQA and/or the State CEQA Guidelines. These citations generally appear at the end of most sections, and they are intended to provide an additional reference point to guide your Agency should questions arise on how to implement a specific Local Guidelines.

Revised Sections

1. FORMER SECTION 3.17 ROADWAY IMPROVEMENTS

From January 1, 2013 to December 31, 2019, Public Resources Code section 21080.37 provided that projects to repair, maintain, or make minor alterations to an existing roadway were statutorily exempt from CEQA if certain conditions were met. This statutory exemption—codified in previous iterations of these Local Guidelines at Section 3.17—has been repealed. We have thus deleted the section relating to this statutory exemption from the Local Guidelines.
2. **SECTION 3.20 TRANSFER OF LAND FOR THE PRESERVATION OF NATURAL CONDITIONS**

Section 3.20 has been added to the Local Guidelines to reflect a new—but narrow—statutory exemption set forth at Public Resources Code section 21080.28. This exemption applies to the acquisition, sale, or other transfer of interest in land by a public agency for the purpose of fulfilling any of the following purposes: (1) preservation of natural conditions existing at the time of transfer, including plant and animal habitats, (2) restoration of natural conditions, including plant and animal habitats, (3) continuing agricultural use of the land; (4) prevention of encroachment of development into flood plains; (5) preservation of historical resources; or (6) preservation of open space or lands for park purposes.

This exemption is narrow, however, as it applies only to the acquisition, sale, or other transfer of land for one of the above-referenced purposes. The exemption does not apply to the entirety of the project for which the land is acquired, sold, or transferred. Rather, the exemption requires environmental review before any project approval that would authorize physical changes to the land at issue.

3. **SECTION 5.09 DETERMINING THE SIGNIFICANCE OF TRANSPORTATION IMPACTS**

In December 2018, the Office of Administrative Law approved its first comprehensive update of the State CEQA Guidelines in many years. One of its most significant revisions to the State CEQA Guidelines concerned a change in how transportation impacts must be analyzed under CEQA. In particular, Section 15064.3 of the State CEQA Guidelines provides that “vehicle miles traveled,” or VMT, shall be the most appropriate measure of transportation impacts. VMT refers to the amount and distance of automobile travel attributable to a project.

Under Section 15064.3, VMT shall replace a proposed project’s effect on automobile delay—generally measured by “level of service” or LOS—as the appropriate measure for transportation impacts. Accordingly, a project’s effect on automobile delay shall no longer constitute a significant transportation environmental impact under CEQA. Section 15064.3, however, provides that its provisions will not go into effect until July 1, 2020, unless a lead agency elects to be governed by its provisions earlier.

Section 5.09 of the Local Guidelines acknowledges and addresses Section 15064.3. This section makes clear that unless the Agency has established otherwise via a separate action, the Agency does not elect to be governed by the provisions of Section 15064.3 before July 1, 2020.

Please note that after July 1, 2020, the Agency will be bound by Section 15064.3. This does not mean, however, that the Agency must necessarily adopt any new thresholds of significance relating to VMT—though the Agency may seek to adopt a threshold of significance if it is so inclined.

4. **SECTION 9.03 INTERIM MOTEL HOUSING PROJECTS**

The Legislature has enacted a series of statutory exemptions that serve to streamline the entitlement process for certain affordable housing projects. We have added Section 9.03 to the
Local Guidelines to reflect the enactment of Public Resources Code section 21080.50, which statutorily exempts “interim motel housing projects” from CEQA. A project is exempt from CEQA as an “interim motel housing project” where the project consists of the conversion of a structure with a certificate of occupancy as a motel, hotel, residential hotel, or hostel to supportive or transitional housing, and the conversion meets at least one of the following conditions: (1) the conversion does not result in the expansion of more than 10 percent of the floor area of any individual living unit in the structure; and (2) the conversion does not result in any significant effects relating to traffic, noise, air quality, or water quality.

5. **SECTION 9.04 SUPPORTIVE HOUSING AND “NO PLACE LIKE HOME” PROJECTS**

Section 9.04 reflects the enactment of a new chapter to CEQA—Chapter 5.5 of Division 13 of the Public Resources Code—concerning “No Place Like Home projects.” A “No Place Like Home project” is a permanent supportive housing project that meets the criteria for funding pursuant to the No Place Like Home Program (codified at Section 5849.1, et al. of the Welfare & Institutions Code) and for which a public agency applies for, or receives, funding from the Department of Housing and Community Development.

Under the newly enacted provisions, the award of funding for a “No Place Like Home project” is statutorily exempt from CEQA. Moreover, a supportive housing project may be exempt from CEQA if the supportive housing project meets certain criteria. A “supportive housing” project is a project that provides housing with no limit on length of stay; that is occupied by persons with disabilities, families who are homeless, or homeless youth; and that is linked to onsite or offsite services that assist the supportive housing resident to retain housing, improve their health status, and maximize their ability to live and, when possible, work in the community.

6. **SECTION 9.05 SHELTER CRISIS AND EMERGENCY HOUSING**

Section 9.05 reflects a recently enacted (but very narrow) statutory exemption that applies to action taken by certain cities, counties, or state agencies to lease, convey, or encumber land owned by a city or county—or an action to facilitate the lease, conveyance, or encumbrance of land owned by the local government—for, or to provide financial assistance to, a homeless shelter constructed pursuant to the provisions of Government Code section 8698.4. This narrow exemption applies to specified efforts to assist specified cities or counties that have declared a shelter crisis and seek to build a homeless shelter.

**Other Changes**

Effective January 1, 2020, the Department of Fish and Wildlife has increased its fees. For a Negative Declaration or a Mitigated Negative Declaration, the new filing fee is $2,406.75. For an EIR, the new filing fee is $3,343.25. For an environmental document pursuant to a Certified Regulatory Program, the filing fee has been increased to $1,136.50.
Conclusion

As always, CEQA remains complicated and, at times, challenging to apply. The only constant in this area of law is how quickly the rules change. Should you have questions about any of the provisions discussed above, or about the environmental review of any of your Agency’s projects, please contact a BB&K attorney for assistance.

BEST BEST & KRIEGER LLP
RESOLUTION NO. 1233

A RESOLUTION OF THE DESERT WATER AGENCY
AMENDING AND ADOPTING LOCAL GUIDELINES FOR
IMPLEMENTING THE CALIFORNIA ENVIRONMENTAL
QUALITY ACT (PUBLIC RESOURCES CODE §§ 21000 ET
SEQ.)

WHEREAS, the California Legislature has amended the California Environmental Quality Act (“CEQA”) (Pub. Resources Code §§ 21000 et seq.), the Natural Resources Agency has amended the State CEQA Guidelines (Cal. Code Regs, tit. 14, §§ 15000 et seq.), and the California courts have interpreted specific provisions of CEQA; and

WHEREAS, Public Resources Code section 21082 requires all public agencies to adopt objectives, criteria and procedures for (1) the evaluation of public and private projects undertaken or approved by such public agencies, and (2) the preparation, if required, of environmental impact reports and negative declarations in connection with that evaluation; and

WHEREAS, the Desert Water Agency must revise its local guidelines for implementing CEQA to make them consistent with the current provisions and interpretations of CEQA and the State CEQA Guidelines.

NOW, THEREFORE, the Desert Water Agency (“Agency”) hereby resolves as follows:

SECTION 1. The Agency hereby adopts the “2020 Local Guidelines for Implementing the California Environmental Quality Act,” a copy of which is on file at the offices of the Agency and is available for inspection by the public.

SECTION 2. All prior actions of the Agency enacting earlier guidelines are hereby repealed.

ADOPTED this 7th day of April, 2020.

____________________________________
Joseph K. Stuart, President

ATTEST:

__________________________________
Craig Ewing, Secretary-Treasurer
STAFF REPORT
TO
DEsert WATER AGENCY
BOARD OF DIRECTORS

April 7, 2020

RE: REQUEST BOARD AUTHORIZATION TO CALL FOR BIDS
FOR CONSTRUCTION OF 2019/2020 REPLACEMENT
PIPELINE AVENIDA CABALLEROS 30" PIPELINE (VISTA
CHINO TO TACHEVAH DRIVE)

The 2019/2020 Capital Improvement Budget includes Work Order No. 19-113 for replacement pipeline (approximately 2,500 linear feet of 30" ductile iron pipe within Avenida Caballeros). The budget amount for the work order is $3,750,000, to include engineering, construction, inspection, and overhead costs. The Engineer’s construction cost estimate for the project is $2,950,000, with an estimated inspection cost of $300,000 and estimated Agency labor cost of $250,000.

The attached map shows the location for the replacement pipeline. The existing 20" diameter unlined steel pipeline within Avenida Caballeros, between Vista Chino and Tachevah Drive, was installed in 1949 and has exhibited more than 50 leak occurrences over the last 3 years. The Agency’s General Plan calls for the main to be replaced with a 30" or 36" diameter pipeline. Krieger & Stewart performed a model hydraulic analysis of the Agency’s potable water system and determined that a 30” pipeline is sufficient.

With authorization being granted today, the bid opening for the project will tentatively be held on May 12, 2020 with the Contract award scheduled for the meeting of the Board of Directors on May 19, 2020. Work is expected to commence in June 2020, with completion expected in late October 2020.

Staff requests authorization to advertise for bids for construction of the 2019/2020 Replacement Pipeline Avenida Caballeros 30" Pipeline (Vista Chino to Tachevah Drive).
2019/2020 Replacement Pipeline
Avenida Caballeros 30" Pipeline
LOCATION

This product is for informational purposes and may not have been prepared for, or be suitable for, legal, engineering, or surveying purposes. Users of this information should consult the primary data and information sources to assess the validity of the information.

Sources: Esri, HERE, DeLorme, USGS, InteMap, INCREMENT P, NRCan, Esri
Activities:

3/02 Vicki Petek and Outreach intern Elise Shtayyeh completed a water audit for Country Club Estates.
3/04 DWA hosted a workshop and demonstration with RainBird.
3/05 Ashley Metzger attended a Coronavirus briefing at the City of Palm Springs.
3/05 Ashley Metzger was on a live segment with KESQ regarding the dry winter.
3/05 Xochitl Peña was on the Joey English radio show.
3/05 Mark Krause and Ashley Metzger attended the Big Heart Awards at Miracle Springs Resort & Spa in Desert Hot Springs.
3/07 DWA provided water for St. Theresa School's Annual Color Run.
3/10 Ashley Metzger attended the Palm Springs Airport turf conversion kickoff.
3/12 Xochitl Peña attended the ONE-PS meeting and provided an update.
3/12 Ashley Metzger was on a live segment with KESQ regarding water stockpiling
3/12 David Tate attended the Public Officials luncheon at Agua Caliente Resort in Rancho Mirage.
3/12 Ashley Metzger attended Mission Springs Water District’s Board meeting.
3/17 Xochitl Peña and Vicki Petek participated in a phone conference with CV Water Counts.
3/19 Xochitl Peña and Vicki Petek participated in a CAPIO webinar regarding Staying in Front of COVID-19 Crisis Messaging.
3/20 Ashley Metzger participated in a phone conference with Tinker Education on remote learning options.
3/23 Ashley Metzger participated in a web meeting with Patrick Tallarico and City consultants on demonstration garden design options.
3/30 Ashley Metzger and Vicki Petek participated in an ACWA webinar regarding Communicating During a Crisis.
Public Information Releases/eBlasts/Customer Notifications:

March 12: Shoppers Don’t Need to Stockpile Bottled Water – Website
March 12: Construction in Canyon Sands HOA – Nextdoor
March 12: Construction in March-water service lines – Nextdoor
March 17: Joseph K. Stuart: Head to the sink not the store – Website, The Desert Sun, social media
March 17: DWA waives late fees and cancels water shutoffs – Website, Nextdoor
March 26: Plastic pipe failure causes March 25 leak – Website, Nextdoor

Upcoming Events
No events are planned at this time.

Conservation programs

17 grass removal inspections
4 grass removal projects pre-approved
13 grass removal projects given final approval

23 washing machines requested
21 washing machines approved

17 smart controllers requested
15 smart controllers approved

500 nozzles requested
500 nozzles approved

0 toilets requested (commercial only)
0 toilet rebates approved (commercial only)
## Audience Overview

### Users

- **Users**: 281
- **New Users**: 251
- **Sessions**: 496

### Sessions

- **Number of Sessions per User**: 1.77
- **Pageviews**: 1,128
- **Pages / Session**: 2.27

### Bounce Rate

- **Avg. Session Duration**: 00:03:04
- **Bounce Rate**: 57.86%

### Language

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© 2020 Google
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<td>Here’s a link to give or get help to Desert Water Agency’s customers</td>
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<td>8:33 AM</td>
<td>On Saturday afternoon, our crews responded to a massive leak on</td>
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<td>03/28/2020</td>
<td>11:00 AM</td>
<td>Water quality testing continues every day to ensure your water is clean</td>
<td>184</td>
<td>7</td>
<td>12</td>
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<td>Yesterday, our crews responded to a massive leak on a plastic water line</td>
<td>412</td>
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<td>03/20/2020</td>
<td>10:38 AM</td>
<td>Even under stay-at-home orders, our team keeps the water flowing</td>
<td>125</td>
<td>10</td>
<td>17</td>
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<td>03/18/2020</td>
<td>11:39 AM</td>
<td>DWA’s Board President was recently featured in the Desert Sun</td>
<td>84</td>
<td>12</td>
<td>13</td>
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<td>Boost Post</td>
</tr>
<tr>
<td>03/17/2020</td>
<td>3:12 PM</td>
<td>DWA Board of Directors voted unanimously to waive late fees</td>
<td>1,3K</td>
<td>81</td>
<td>66</td>
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<td>Boost Post</td>
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<tr>
<td>03/16/2020</td>
<td>10:00 AM</td>
<td>Happy St. Patrick’s Day! Potted shamrock plants can add a nice touch</td>
<td>70</td>
<td>4</td>
<td>6</td>
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<tr>
<td>03/16/2020</td>
<td>4:47 PM</td>
<td>Are you concerned about drinking water during the COVID-19 pandemic?</td>
<td>2,7K</td>
<td>277</td>
<td>112</td>
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<tr>
<td>03/15/2020</td>
<td>10:00 AM</td>
<td>Leaks can waste nearly 1 trillion gallons of water annually</td>
<td>76</td>
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<tr>
<td>03/12/2020</td>
<td>2:01 PM</td>
<td>Stay safe (and dry) out there.</td>
<td>97</td>
<td>3</td>
<td>4</td>
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<tr>
<td>03/12/2020</td>
<td>8:32 AM</td>
<td>You don’t need to stockpile bottled water. Here’s why.</td>
<td>457</td>
<td>34</td>
<td>29</td>
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<tr>
<td>03/10/2020</td>
<td>7:39 AM</td>
<td>It’s wet out there. Don’t be the only one on the block with sprinklers on</td>
<td>85</td>
<td>2</td>
<td>5</td>
<td>0</td>
<td>Boost Post</td>
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<tr>
<td>03/08/2020</td>
<td>12:00 PM</td>
<td>Did you know … 44 percent of the population in the U.S. relies on bottled water?</td>
<td>84</td>
<td>1</td>
<td>7</td>
<td>0</td>
<td>Boost Post</td>
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<tr>
<td>03/07/2020</td>
<td>12:00 PM</td>
<td>Daylight saving time starts at 2 a.m. on Sunday. Don’t forget to set your clocks</td>
<td>62</td>
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<td>3</td>
<td>0</td>
<td>Boost Post</td>
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<tr>
<td>03/06/2020</td>
<td>9:00 AM</td>
<td>Did you know … DWA is one of 29 State Water Project Contractors</td>
<td>94</td>
<td>2</td>
<td>10</td>
<td>0</td>
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<tr>
<td>03/05/2020</td>
<td>11:25 AM</td>
<td>We’re looking for our next engineer and talking about careers in water</td>
<td>90</td>
<td>1</td>
<td>7</td>
<td>0</td>
<td>Boost Post</td>
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<tr>
<td>03/04/2020</td>
<td>4:31 PM</td>
<td>Local landscapers and irrigation pros learned about our rebates and programs</td>
<td>84</td>
<td>12</td>
<td>7</td>
<td>0</td>
<td>Boost Post</td>
</tr>
</tbody>
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Total Page Likes as of Today: 1,229

Page Likes
The number of organic Page likes, paid Page likes and unlikes.

- Total Page Likes
- Benchmarks
- Unlikes
- Organic Likes
- Paid Likes

Want More Likes?
Create an ad to get more people to like your Page.
Promote Page
Instagram March 2020

Desert Water Agency
Desert Water Agency serves water in Palm Springs & part of Cathedral City. We replenish the aquifer and offer programs to encourage efficiency.
www.dwa.org/butterfly

103 impressions
291 impressions
322 impressions
279 impressions
335 impressions
263 impressions
285 impressions
279 impressions
408 impressions
DWA office closed, late fees waived and no water shutoffs

In response to the COVID-19 (Coronavirus) emergency, Desert Water Agency’s Board of Directors voted unanimously to waive all late fees and hold off on water shutoffs for 60 days (March 17 - May 16).

Effective immediately, the lobby is closed to the public. Our team is here to keep water running, help with any issues. Customers are encouraged to pay their bill electronically or by phone. All pay-by-phone and credit card payment fees will be absorbed by the Agency for 60 days as directed by the Board.

Tap water remains a safe and reliable option.

For more information on your tap water during this emergency, go to www.dwa.org/COVID where you can find answers to frequently asked questions. You can always call us at 760-323-4971.

DWA.ORG
DWA work in Canyon Sands

A few Canyon Sands residents have asked us why we’re still working on the pipeline replacement project given the stay at home orders.

+ Water workers are disaster service workers
+ Our workers have been instructed to practice social distancing
+ We operate and maintain the public water system so tap water continues to flow safely and reliably
+ The pipes we're replacing in Canyon Sands are at risk of catastrophic failure (see photo from a 3/25/2020 failure just up the street)

As always, if you see something that makes you unsure or uncomfortable, please let us know. You can reach me at ashley@dwa.org or 760-323-4971 ext 184. You can also reach your elected officials by emailing board@dwa.org. These are unprecedented times and we’re all adjusting. Desert Water Agency and its workers are here to serve the community. You can find more on DWA’s COVID-19 response at: www.dwa.org/COVID
CONSTRUCTION in March - Water service lines

Desert Water Agency crews plan to work on water service line replacements on the following streets from March 16 to March 31.

Junipero Ave. between W. Racquet Club Rd. and W. San Marco Way
Mariscal Rd. between N. Via Norte and Via Monte Vista
W. Dominguez Rd. between N. Los Felices Rd. and N. De Anza Rd.
W. Sepulveda Rd. between N. De Anza Rd. and Zanjero Rd.
W. Tramview Rd. between N Eastgate Rd. and N. Granada Ave.
E. Ave Cerca between N. Granada and Corozon Ave.

What to expect:
• DWA vehicles and crews in the area 7 a.m. – 3 p.m. on weekdays (not every weekday but most)
• Uniformed DWA personnel will knock on door before water is shut off
• One-time approx. 2 hour water outage for most homes within areas listed above
• Some construction-related noise

This project aims to improve water service reliability and avoid severe outages and property damage.

Thank you for your patience as we complete this critical project.
CONSTRUCTION in Canyon Sands HOA - Desert Water Agency

Desert Water Agency crews plan to work on water service line replacements throughout the Canyon Sands neighborhood from March 16 to April 13.

What to expect:
• DWA vehicles and crews in the area 7 a.m. – 3 p.m. on weekdays (not every weekday but most)
• Uniformed DWA personnel will knock on door before water is shut off
• One-time approx. 2 hour water outage for many units and irrigation areas
• Some construction-related noise

This project aims to improve water service reliability and avoid severe outages and property damage.

Thank you for your patience as we complete this critical project.

Please email ashley@dwa.org if you have any questions or concerns.
Desert Water Agency Twitter Analytics March 2020

28 day summary with change over previous period

<table>
<thead>
<tr>
<th></th>
<th>Tweets</th>
<th>Tweet Impressions</th>
<th>Profile Visits</th>
<th>Mentions</th>
<th>Followers</th>
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</thead>
<tbody>
<tr>
<td>Mar 2020</td>
<td>15</td>
<td>11.3K ↑9%</td>
<td>87 ↑141.7%</td>
<td>6 ↓33.3%</td>
<td>1,185</td>
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Top Tweet earned 55K impressions
You don’t need to stockpile bottled water. Here’s why: dwa.org/latest-updates...
#CoronavirusPandemic #CoachellaValley pic.twitter.com/rhkgmvul3p

Top mention earned 23 engagements
ACWA @ACWAWater · Mar 12
Our friends over at @DWAwater reminding folks “Local tap water is high quality” and there is no need to stockpile water. twitter.com/DWAwater/status...

Top media Tweet earned 552 impressions
We’re looking for our next engineer and talking about careers in water at Cal Poly Pomona’s Career Fair. Go to dwa.org/careers to see open positions or fill out a job interest form. pic.twitter.com/WvV0eYnscg

Top Follower followed by 477 people
KistersNorthAmerica @KistersNA · FOLLOW ME!
Kisters provides data analytics & IT solutions for water, air quality, energy & manufacturing industries worldwide.

Get your Tweets in front of more people
Promote Tweets and content up your reach on Twitter to more people.

Mar 2022 SUMMARY

<table>
<thead>
<tr>
<th></th>
<th>Tweets</th>
<th>Tweet Impressions</th>
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<tr>
<td>Mar 2022</td>
<td>16</td>
<td>12.3K</td>
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