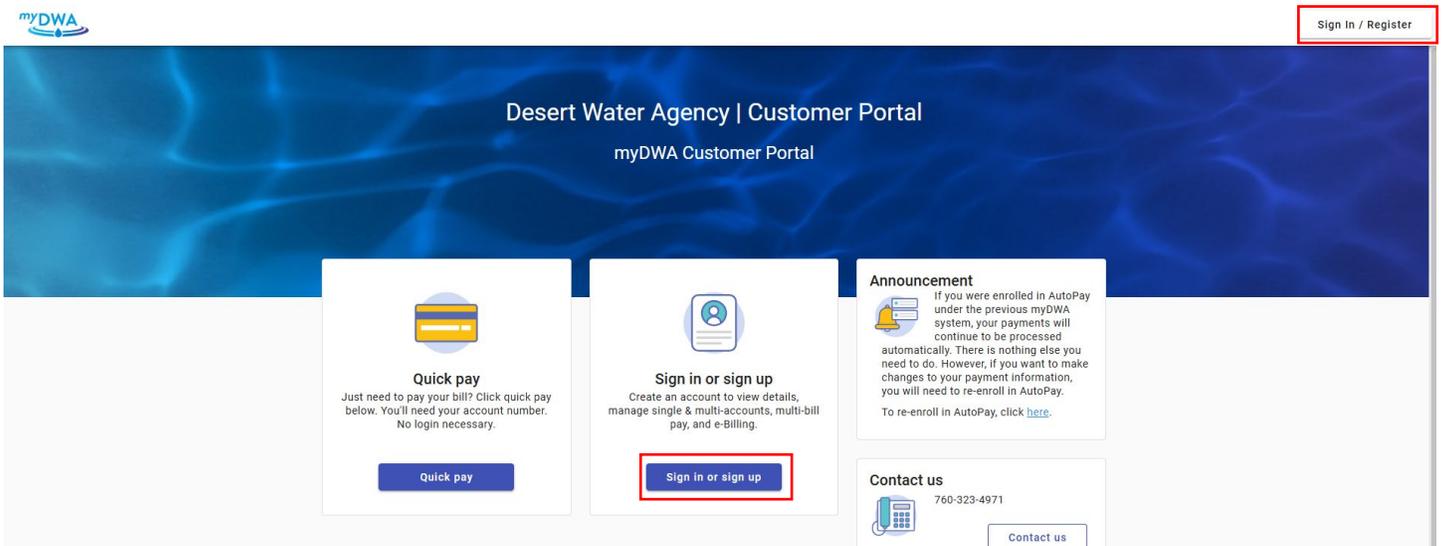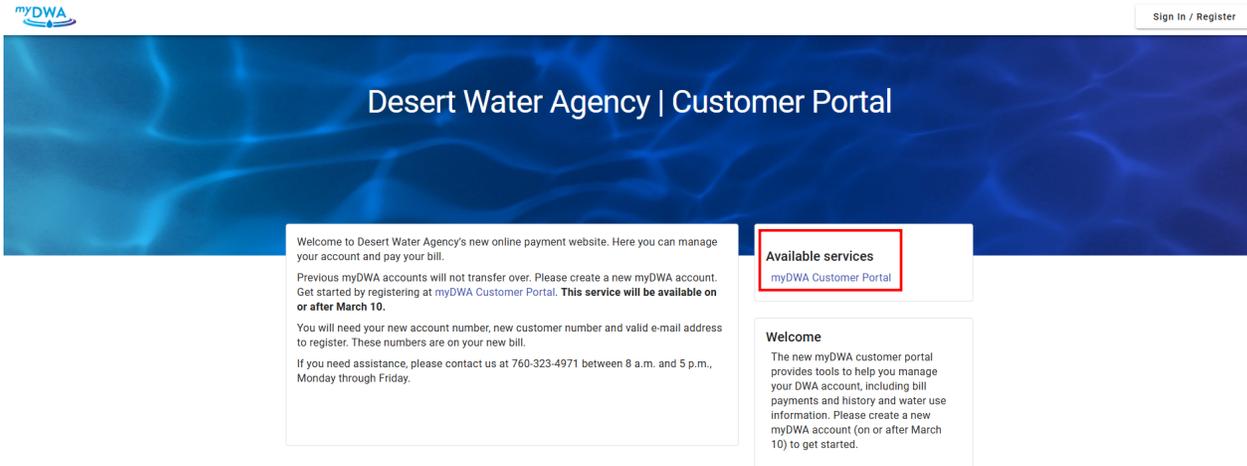# How to Register for a myDWA Customer Portal Account

1. Go to www.mydwa.org.

2. Click on *myDWA Customer Portal* under *Available Services* and then click on *Sign in or Sign up* OR select *Sign in / Register* on the top right corner.

3. Click *Create an Account* at the bottom of the page.

4. Fill out the required fields and click and click *Sign up*.

5. Check your inbox for an email from noreply@identity.tylerportico.com (Community Access Identity) with your verification code.

Welcome to your Community Access account

Community Access Identity
From: noreply@identity.tylerportico.com
To: jansmail21@yahoo.com

🖨 Mon, Mar 17 at 10:34 AM ☆

Hi Tester,

Welcome to your Community Access account!

Your organization uses Community Access and Tyler Technologies to manage access to applications which serve citizens.

Community Access provides access to all of your citizen applications and connects you to other public applications within Tyler Technology's ecosystem.

Learn more about Community Access.

To verify your email address and activate your account enter the verification code: **677761**

This is an automatically generated message from Community Access. Replies are not monitored or answered.

6. Go back to the webpage and enter the verification code. Click *Verify*.

DESERT WATER

⊙ jansmail21@yahoo.com

Verify with your email

We sent an email to **j***1@yahoo.com**. Enter the verification code in the text box.

Enter Code

This field cannot be left blank

Verify

Return to authenticator list

Back to sign in

7. There are options available to help further protect your account. If there is no desire to further secure your account, select *Continue*.

DESERT WATER

👤 jansmail21@yahoo.com

Set up security methods

Security methods help protect your Tyler Portico Citizen account by ensuring only you have access.

Optional

Google Authenticator
Enter a temporary code generated from the Google Authenticator app.
Used for access

Set up →

Okta Verify
Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity
Used for access
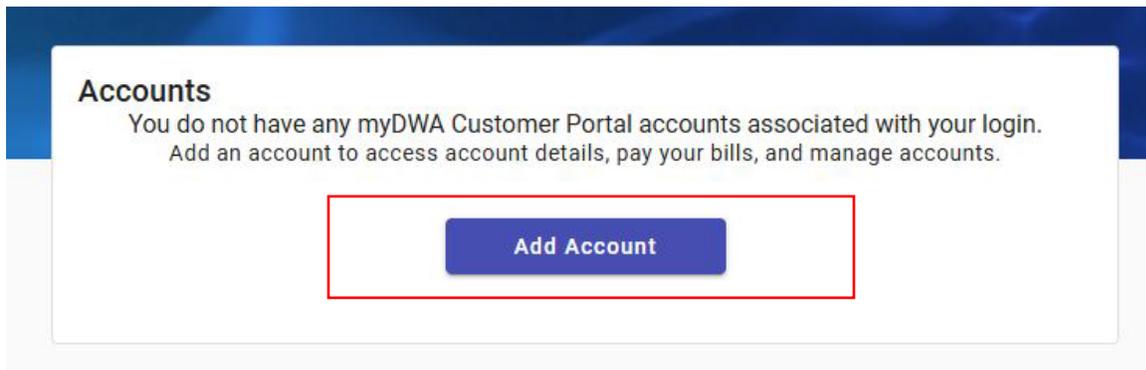
Set up →

Phone
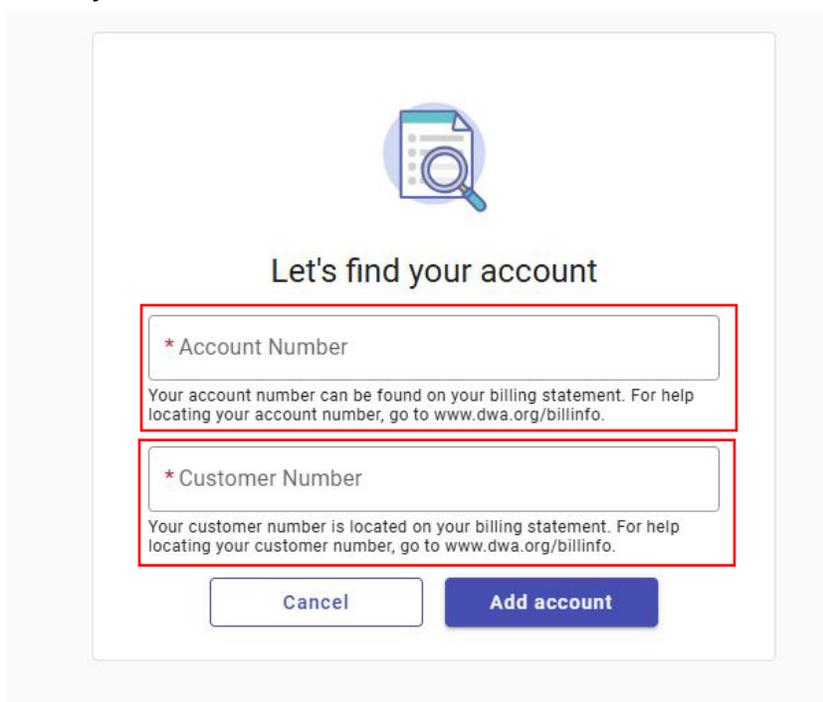Verify with a code sent to your phone
Used for access

Set up →

Continue

Back to sign in

8. You will be redirected to the myDWA portal. You are now registered and can start adding your account(s) by clicking *Add Account*.

9. Enter your new DWA account number and customer number. You can find these on your new bill.

10. You can now pay your bill and manage your account online.