

DWANews

DESERT WATER  WINTER 2025

Let's make every drop count!

WELCOME WATER SAVINGS IN 2025!



As we ring in the New Year, make your resolution to conserve water year-round! Simple changes can lead to big savings. Here are some tips to get you started:

INDOOR:

- Check your faucets and appliances for leaks, including the dishwasher, washer and water heater.
- Run only full loads in your washing machine and dishwasher.
- Take a shorter shower. Try to keep it to five minutes or less!
- Turn off the water when washing your hands or brushing your teeth.
- Get an ultra-efficient toilet. We have an incentive to help cover the cost.

OUTDOOR:

- Lessen watering times for cooler months. Water in the early morning or evening to reduce evaporation.
- Check your irrigation system for leaks.
- Ensure sprinklers are watering the landscaping, not the pavement.
- Replace grass with low-water, desert-friendly plants.
- Check out our incentive for a smart irrigation controller and let it control water times for you!

For more water efficiency tips and information on DWA incentives to help you save, go to www.dwa.org/save.

PROUD TO BE LEAD-FREE!

DWA recently completed an inventory of its water service line materials to check for lead pipes. We are pleased to confirm that our distribution system does not contain lead.



The inventory was part of new guidelines from the U.S. Environmental Protection Agency (EPA).

Ensuring a safe and reliable water supply is a top priority at DWA. We conducted a rigorous process to survey and test our pipelines for lead. DWA reviewed historical records, plumbing codes and other sources of information and sent employees into the field to inspect and identify the material of our service lines and those of our customers.

For more information about lead, the inventory and an interactive map, go to www.dwa.org/leadfree.

PIPELINE PROJECTS

Desert Water Agency is replacing several aging water pipelines throughout our system to help improve water reliability, decrease repair costs and reduce water loss.

A series of new replacements will begin in January 2025, with work continuing in phases through approximately April.

The first project will begin in the Racquet Club Estates area, around E. Simms Road and N. Sunnyview Drive.

The second project is expected to start in February around Arenas Road, W. Baristo Road and S. Belardo Road near downtown, including portions of the Historic Tennis Club area.

For more information, project maps and ongoing updates, go to www.dwa.org/pipelines.

Area 1 - Racquet Club Estates



Area 2 - Historic Tennis Club/ Downtown





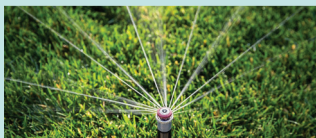
FAQ

Does DWA offer rebates on water-efficient devices?

Yes, DWA offers numerous incentives to help you save water and money:

- Washing machine – up to \$250 for an Energy Star model
- Residential toilet – up to \$150 per high-efficiency model with 1.1 gallons per flush or less (1.1/1.6 gallons per flush or less for dual flush models)
- Smart irrigation controller – up to \$250 for device and installation
- Nozzles/irrigation heads – up to \$5 per water efficient nozzle; \$2 for professional installation

Check rebate details before you make a purchase. Learn more at www.dwa.org/save.



GET SOCIAL WITH DWA!

Follow us for the latest in water news.

Instagram: @desertwateragency

Facebook: @dwawater

X (formerly Twitter): @DWAwater

YouTube: @desertwateragency4898

Nextdoor: Desert Water Agency

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DWA HONORED FOR SAFETY PROGRAM

Desert Water Agency was recognized for its outstanding commitment to safety as a recipient of an H.R. LaBounty Safety Award for its Joint Confined Space Rescue Training. The award was presented by the Association of California Water Agencies Joint Powers Insurance Authority (ACWA JPIA) on December 2, 2024.

The annual DWA Joint Confined Space Rescue Training involves several hours of intense, hands-on scenarios in partnership with the Palm Springs Fire Department and the Palm Springs Mounted Police Rescue Team. The training was organized and led by Eddie Gonzalez who recently retired as DWA Facilities and Safety Officer.

Training took place in May at the DWA Recycled Water Facility, where 25 firefighters and 16 DWA employees collaborated to rescue personnel from a deep entry confined space.

For more information about the ACWA JPIA safety awards, go to www.acwajpia.com. To learn more about DWA go to www.dwa.org.



NEW WATER RATES

DWA customers will see a change in water and wastewater rates, effective January 1, 2025. The new rates will appear on February 2025 water bills. The updated rates are timed to start when water usage is typically the lowest, helping minimize the initial impact.

As a public agency, DWA cannot profit from its operations. Rates are determined by the cost of providing service. The rate change is based on an independent study that showed rates were not covering the cost of service.

The rate increase is the second in a five-year rate plan that was approved by the Board of Directors in 2023 following a series of public meetings.

For more information, go to www.dwa.org/rates. To see if you qualify for assistance paying your water bill, go to www.dwa.org/h2o.

WANT TO KNOW MORE?

The public is welcome to participate in our board meetings. They take place at 8 a.m. on the first and third Tuesday of the month, at 1200 S. Gene Autry Trail, Palm Springs. For a meeting schedule, please visit: www.dwa.org.

BOARD OF DIRECTORS

- Steve Grasha: Division 1
- Gerald McKenna: Division 2
- Jeff Bowman: Division 3
- Paul Ortega: Division 4
- Kristin Bloomer: Division 5

CONTACT INFORMATION

For more information, please contact: DWA Public Affairs Manager Xochitl Peña at 760-323-4971, ext. 272, or Xpena@dwa.org. For more information on DWA's conservation programs, please visit: www.dwa.org/save.