

# DWA News

DESERT WATER WINTER 2024

Let's make every drop count!

## CHECK OUT DWA'S FURRY & WATER-SAVVY CONSERVATION STARS



This past year DWA worked with some animal stars to promote our incentive programs and help customers save water and money on their bill. These stars know the importance of using water wisely to maintain a long-term reliable water supply.

Introducing Lucy (wrapped in toilet paper), a Chihuahua mix! Lucy is a Coachella Valley native who loves napping and annoying her younger, but much bigger Siberian Husky sister Maya. She saves water by

avoiding baths and never wastes a drop of water from her water bowl.

Meet Levin (in the clothes basket), born in Beverly Hills, he moved out to Riverside County five years ago. He does everything efficiently - from hunting lizards to helping out with the laundry.

Mustafa (on washer) is a Main Coon cat who loves lounging on warm days with friends and helping make the bed. He lets his human know when there is a broken sprinkler in the yard by crying at the door.



Little Miss Mazie (in the pile of bills) is a five-year-old tuxedo sweetheart who was born in Grand Rapids, Michigan. She enjoys watching birds from her window perch and during the holidays is keen on batting Christmas tree decorations.

Keep an eye out for these conservation superstars on billboards and local ads. If you see them around town promoting conservation, take a pic and tag us on Facebook, Instagram or X.

## LET'S RESOLVE TO BE WATER WISE IN 2024

Happy New Year! There are lots of ways you can save water inside and outside your home to help reduce your water bill and be more water efficient.

### INSIDE:

- Check for kitchen & bathroom leaks
- Skip pre-rinse & run full loads of dishes & clothes washers
- Install a premium efficient toilet
- Upgrade to an Energy Star washer
- Shorten your shower
- Turn off water when brushing teeth or washing your face

### OUTSIDE:

- Check your irrigation system for leaks
- Install a weather-based smart controller
- Swap old sprinkler nozzles with efficient ones
- Replace your grass with desert plants
- Water early in the morning or late in the day to avoid evaporation

For more tips and water saving incentives, go to [www.dwa.org/save](http://www.dwa.org/save).





## MEET JOHNNY!



Johnny is an Operations Technician III who spends his days at DWA working hard to reach domestic and recycled water needs. Outside of work, Johnny enjoys time with his family and their three dogs. You can often find him exploring the outdoors and working on his fitness goals. Thank you Johnny for dedicating countless hours of time and hard work to the Agency.

## GET SOCIAL WITH DWA!

Follow us for the latest in water news.  
X (formerly Twitter): @DWAwater  
Facebook: @dwawater  
YouTube: @Desert Water Agency  
Instagram: @desertwateragency



## WANT TO KNOW MORE?

The public is welcome to participate at our board meetings. They are held at 8 a.m. on the first and third Tuesday of every month. To see a schedule of all our meetings, please visit our website: [www.dwa.org](http://www.dwa.org)



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## How can I access my bill online?

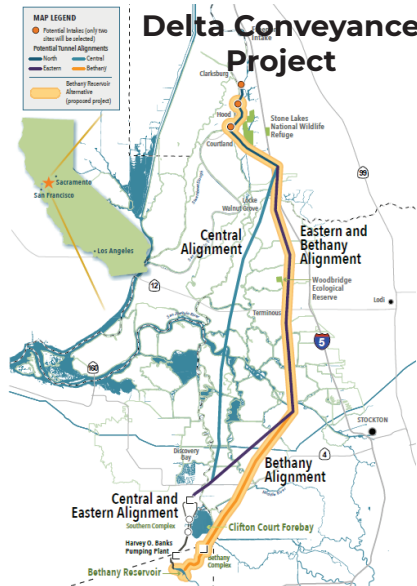


Register for myDWA at [www.myDWA.org](http://www.myDWA.org), and you will have access to your current bill online to monitor water usage with useful charts, bill history, and other helpful information. When you sign up to use the myDWA online customer portal, you will also have the option to go paperless and sign up for autopay.

## VITAL STATE PROJECTS MOVING FORWARD



DWA plans decades ahead to make sure that our water supply can meet our community's future needs. Imported water supplies are a critical part of this strategy. As 2023 drew to a close, two key projects that support our water future had big milestones.



Sites Reservoir will be about an hour north of Sacramento in Maxwell, California. It will capture water in wet years and will deliver it in drier years. It will also include water storage and allow for releases to protect the environment. In November, the Bureau of Reclamation and Sites Project Authority certified its final environmental impact report. Construction is projected to start in 2026.

The Delta Conveyance Project will modernize the State Water Project to make it more reliable and resilient. It includes a single tunnel through the California Delta. As our climate changes, the upgraded system will better capture, move and store water.

The California Department of Water Resources (DWR) approved the project and certified the final environmental impact report on Dec. 21, 2023. For more information go to [www.dwa.org/stateprojects](http://www.dwa.org/stateprojects).

## RATES INCREASE & ASSISTANCE REMINDER!

New rates go into effect this month (January) and will appear on February bills. For more details on exactly how much rates will increase and why, go to [www.dwa.org/rates](http://www.dwa.org/rates).

If you are in need of water bill assistance, income eligible customers can get a \$200 bill credit through

DWA's Help2Others program. Other assistance through Riverside County is also available. Go to [www.dwa.org/h2o](http://www.dwa.org/h2o) to learn more.



## BOARD OF DIRECTORS

- Steve Grasha: Division 1
- Gerald McKenna: Division 2
- Jeff Bowman: Division 3
- Paul Ortega: Division 4
- Kristin Bloomer: Division 5

## CONTACT INFORMATION

For more information, please contact: DWA Outreach Specialist Xochitl Peña at 760-323-4971 ext. 272, or [XPeña@dwa.org](mailto:XPeña@dwa.org). For more information on DWA's conservation programs, please visit: [www.dwa.org/save](http://www.dwa.org/save)

