**Pipeline Replacement**

The oldest pipes at Desert Water Agency are reaching the century mark. These pipes and many others are part of the 2019 Pipeline Replacement Project set to start this summer. Many of the pipelines being replaced, in select areas across the city, have significant leak problems. This project will help us continue to provide clean, reliable water to you and your neighbors. We will inform affected residents prior to the work. We understand the installation of new water facilities can be an inconvenience and we appreciate your patience as we work to update our system. The following maps include the affected streets in bold.

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**Division Elections**

Desert Water Agency is exploring a transition from at-large elections to division elections. At-large elections allow all customers to elect all five members of the Board of Directors. Elections by division - or districts - will break the service area into five areas with customers voting only for candidates from within their own division.

Various Coachella Valley cities and school districts have moved to district elections in recent years. To assist in the process, DWA has hired National Demographics Corporation, the firm that did work for Palm Springs and Cathedral City in their districting efforts.

Public hearings to share information and gather input were held Feb. 5 in Palm Springs and Feb. 19 in Desert Hot Springs. More public hearings to share the proposed new divisions are planned for April 15 and 16.

For more information on the process and what it means for customers, visit www.dwa.org/divisions.

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**WHAT TO EXPECT:**

- Noise from construction 7 a.m. to 7 p.m. on weekdays (no work on weekends and national holidays)
- Slowed traffic and limited access
- ‘No parking signs’ posted as necessary
- Water service is planned to remain on except a half day (or less) to connect to the new pipeline
- DWA or its contractors will notify customers when they can expect the water outage

For more information and updates, visit www.dwa.org/pipelines.
FAQ

Why is there white build-up on my faucet?

Most of the water we use in the Coachella Valley comes from an underground aquifer and does contain dissolved minerals such as calcium and magnesium. They are safe, but can leave water spots on your faucets and shower walls. Household vinegar is a great and natural way to remove the mineral build-up. Fasten a small bag filled with vinegar and water around shower heads and faucets.

Are You Ready for a Disaster?

A February 14 rainstorm that dropped almost 4 inches of rain in Palm Springs caused catastrophic damage across the city. Some of our facilities in Snow Creek, Falls Creek and Chino Canyon were also damaged in the process. Our water quality was not affected, but Snow Creek Village residents were asked to conserve water during repairs. It’s times like this that remind us to be ready for emergency situations - from earthquakes to torrential storms. Here are some tips on what to include in an emergency kit:

- **Water** - store at least one gallon per person and pet per day for two weeks
- **Food** - have at least a five-day supply of non-perishable food, for pets too
- **Supplies** - a battery-powered or hand crank radio, flashlight and first-aid kit
- **Utilities** - know where the shutoffs are for gas, electric and water
- **Documents** - have copies of insurance policies, ID and bank account information
- **Clothes** - pack a change of comfortable clothes and shoes/sturdy boots
- **Blankets** - a warm blanket or sleeping bag for each person

Debris and a broken pipe in Chino Canyon area.

Community Events

DWA enjoys connecting with the community at various events. Here’s how our spring is shaping up:

- April 11 - Palm Springs Historical Society presents “Our Most Precious Resource - Water in the Desert”
- April 17 - Family Fun Fest! at Palm Springs Stadium
- April 23 - Agency tour of facilities
- May 17 - Neighborhood USA conference tour
- May 27 - Palm Springs Air Museum Flower Drop

Butterflies!

Our 2nd Annual Butterfly Block Party on March 9 attracted about 300 people and butterflies galore. Visitors saw our pollinator garden and wall art and enjoyed lots of fun activities for the entire family. We had chalk art, face painting, live music and performers, snacks, crafts and booths. Come visit our garden anytime for inspiration!

Want to know more about what we’re doing?

The public is always welcome at our board meetings on the first and third Tuesday of every month, beginning at 8 a.m., at Desert Water Agency, 1200 S. Gene Autry Trail, Palm Springs. To see an up-to-date schedule of all our meetings, please visit our website: www.dwa.org.

Community Representatives on Board of Directors

Joseph K. Stuart: President
Kristin Bloomer: Vice President
Craig Ewing: Secretary/Treasurer
Patricia G. Oygar: Director
James Cioffi: Director

Contact Information

For more information, please contact: DWA Outreach & Conservation Manager Ashley Metzger at 760-323-4971 ext. 184, or Ashley@dwa.org. For more information on DWA’s conservation programs, please visit: www.dwa.org/rebates.