

# DWANews

Let's make every drop count!

DESERT WATER  SUMMER 2018

## PIPELINE REPLACEMENT

This summer, Desert Water Agency will install new pipelines in select areas across the city. Many of the pipelines being replaced date back to the mid-1900s and have had significant leak problems.

Pipelines are being replaced in three areas starting in June with anticipated completion in mid-November:

- Cottonwood Road, Chaparral Road, Via Miraleste between Vista Chino and Chuckwalla, Chuckwalla Road between Via Miraleste and Chaparral Road
- Ramon Road between El Cielo Road and Calle Santa Cruz
- Francis Drive between Indian Canyon and Starr Road, Racquet Club Road between Indian Canyon and Via Miraleste, Starr Road between Racquet Club Road and Francis Drive, Laurel Circle, Sycamore Circle, Desert Willow Circle and Desert Holly Circle



What to expect in these areas during this period:

- Slowed traffic (lanes reduced) and limited access
- 'No parking signs' posted streetside as necessary
- Access to property to remain intact (if we are blocking, we'll happily move upon request)
- Noise from construction 7 a.m. to 7 p.m. on weekdays (no work on national holidays)
- Equipment and vehicles from Desert Water Agency and its contractors
- Temporary paving will be put in place before final paving is complete
- Water service is planned to remain on except a half day (or less) to connect to the new pipeline
- DWA or its contractors will notify customers when they can expect the water outage

We appreciate your patience. While we understand that the installation of new water facilities causes an inconvenience, it is an essential part of our responsibility to provide clean, reliable water to you and your neighbors.

For more information, visit [www.dwa.org/pipelines](http://www.dwa.org/pipelines)



## RATE INCREASE

In 2016, DWA's Board of elected community members approved a five-year increase plan to be evaluated with each year's budget. The Board discussed this year's budget on June 19 at a public meeting. The budget was approved and a rate increase will go into effect on July 1, 2018. Funds from rate increases will continue to be used for critical projects like replacing old leaky pipes.

- For most residential customers the fixed monthly charge will go up by \$4.30 - the increase is higher for customers with larger meter sizes.
- The cost for every 748 gallons (billing unit) of water used will go from \$1.72 to \$1.89.

## SUMMER SAFETY!



Coachella Valley Water District (CVWD) and Desert Water Agency (DWA) are reminding residents and visitors to avoid the Whitewater River channel near Windy Point on either side of Interstate 10.

As temperatures begin to climb, the water in the Whitewater River area may be tempting, but it poses an extreme danger. The flow rate this summer will vary but the water is moving at high speeds and with significant force. Something dropped into the river would travel the length of a football field in just 30 seconds. The flow of the water may not appear to be dangerous but it could easily lead to falls, injuries or drowning even if flotation devices are used. There is a danger to anyone that enters the water and to small children who could fall into the river while playing along its shore. The area is marked with no trespassing signs. Trespassers risk prosecution, which could lead to fines and jail time.

## FIND US ON INSTAGRAM!



## WANT TO KNOW MORE ABOUT WHAT WE'RE DOING?

The public is always welcome at our board meetings on the first and third Tuesday of every month, beginning at 8 a.m., at Desert Water Agency, 1200 S. Gene Autry Trail, Palm Springs. To see an up-to-date schedule of all our meetings, please visit our website: [www.dwa.org](http://www.dwa.org).



## FAQ

### Why is hot water coming out of my cold water faucet?

Our mainlines are buried about 3 feet but often times the plumbing leading to homes is closer to the surface and easily gets hot. The water DWA provides is warmer in the summer than the winter because of the heat in the ground – in areas with cul-de-sacs and few residents using water, it can be worse. Running cold water for 30 seconds before use may help.

## NEW WATER QUALITY REPORT IS AVAILABLE

The water quality report is a great chance to learn about your water. The report has information about where your water comes from, health information and details about the thousands of water quality tests done throughout the year. You should have received a notice in the mail announcing the report. Find it at [www.dwa.org/wqr](http://www.dwa.org/wqr). We can mail a copy if you call 760-323-4971 x 183.



## REBATE UPDATE

DWA is rolling out updated rebate offerings this summer! We will discuss the rebates listed below in detail during workshops given July 10 at 2 p.m. (landscapers), July 11 at 9 a.m. (HOA/commercial) and July 12 at 9 a.m. (homeowners). If you miss the workshops, the information is also available online at [www.dwa.org/rebates](http://www.dwa.org/rebates).

**Toilets:** up to \$100 dollar rebate for 1.28 gallons per flush, limit 2 per residential household / limit 100 per commercial property

**Efficient sprinkler nozzles/ fixed head bubblers:** \$7 rebate per nozzle (\$5 for nozzle, \$2 for labor), limit 25 nozzles or 1 nozzle per 100 square feet, up to \$700 for residential customers / limit 100 nozzles or 1 nozzle per 100 square feet, up to \$7,000 for commercial customers

**Smart controllers:** up to \$150 for eligible devices and up to \$100 for professional installation of a weather-based irrigation controller for residential customers / up to \$2,500 for the device(s) and up to \$750 toward professional installation for commercial or homeowners' associations.

**Turf buy back:** visible areas, fewer requirements to be met (see website for details), artificial turf allowed, \$1 per square foot with an additional \$1 available through the state of California for residential customers / \$2 per square foot for HOA/commercial properties.



## COMMUNITY REPRESENTATIVES ON BOARD OF DIRECTORS

- James Cioffi: President
- Joseph K. Stuart: Vice President
- Kristin Bloomer: Secretary/Treasurer
- Patricia G. Oygur: Director
- Craig Ewing: Director

## CONTACT INFORMATION

For more information, please contact: DWA Outreach & Conservation Manager Ashley Metzger at 760-323-4971 ext. 184, or [Ashley@dwa.org](mailto:Ashley@dwa.org). For more information on DWA's conservation programs, please visit: [www.dwa.org/rebates](http://www.dwa.org/rebates).