



PROPOSED RATE INCREASE

DWA is a not-for-profit public agency, and we're required to recover our costs through the rates and charges our customers pay. After a rate study conducted by third-party financial experts, it was clear that Desert Water Agency is not currently charging enough to cover the cost of providing water service.



This month you should receive a separate notice with more information.

COMMUNITY WORKSHOPS



- **Thursday, November 3, 6:00 PM**
Mizell Senior Center, 480 S Sunrise Way
- **Thursday, November 10, 12:00 PM**
Desert Water Agency, 1200 S Gene Autry Tr
- **Saturday, November 19, 10:30 AM**
Cathedral City Senior Center, 37171 Buddy Rogers Ave
- **Monday, November 28, 7:30 AM**
Desert Water Agency, 1200 S Gene Autry Tr

WWW.DWA.ORG/RATES

CUSTOMER ASSISTANCE PROGRAM



Drinking water is a vital resource.

Desert Water Agency worked with United Way of the Desert to establish a customer assistance program. This program gives customers with demonstrated financial need a credit on a water bill, available once per year. The program will be managed by United Way of the Desert.

Our employees and vendors made contributions to establish this fund. If you're interested in benefitting from the fund, or contributing to it—please contact United Way of the Desert.



760-323-2731